



www.thedoghaus.us  
4735 Antelope Rd..  
White City, OR 97503  
Phone: 541-282-3074 or 310-736-5104  
Email: hausteam@thedoghaus.us

## **Daycare Fees**

\$30 per daycare visit per dog (\$20 per half-day)  
\$35 per overnight stay per dog (*includes day-time care*)

## **Hours of Operation**

**Monday-Friday:** 7:00 AM – 6:00 PM  
12:30-2:00 is nap time for the dogs and we will be closed

**Saturday-Sunday:** 7:00 AM – 4:00 PM  
**Pick Ups and Drop Offs Only**

**Check-In**  
7:00 AM – 9:00 AM

**Check-Out**  
4:00 PM – 6:00 PM

**Holidays:** daycare is not provided during holidays however, reservations may be made for boarding stays.

**We reserve the right to be closed on certain holidays;  
it will be posted to let you know when.**

**Visa, MasterCard, Discover, Cash and Check are accepted.**

YOU MAY KEEP THIS PAGE FOR YOUR RECORDS



## What to Expect from The Dog Haus

Thanks for choosing The Dog Haus! If this is your first time leaving your dog at a daycare facility, here are some things to expect.

Daycare is a great way to socialize your dog. It allows for your pet to receive necessary physical and mental exercise to keep your dog at his or her best. It may take a few visits for your pet to adjust, but this is normal.

We recommend that you allow your dog to visit for daycare a couple of times before leaving them for an extended stay.

Doggy daycare is similar to a full contact sport for humans. They use their mouths and claws while playing. This sometimes may leave superficial marks, such as scratches or teeth marks. Some dogs experience sore feet until they have gotten use to the amount of play and the play surface within the facility.

After a day of daycare your furry relative will be ready for dinner then bed. Expect your pet to be this way for two days up to a week, depending on the length of their stay, from all of the unusual stimulation and exercise.

We do our best to keep the facility clean. However, we cannot stop all germs. You know your pet better than anyone. Therefore, if you begin to notice strange behavior such as coughing, runny nose, diarrhea, or vomiting, **please**, let us know.



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## **Application for Enrollment**

Date: \_\_\_\_\_ Dog's Name(s): \_\_\_\_\_  
Owner's Name: \_\_\_\_\_  
Home Address: \_\_\_\_\_  
Phone Numbers: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
Employer Name & Number: \_\_\_\_\_  
Emergency Contact & Info: \_\_\_\_\_  
Veterinarian Name: \_\_\_\_\_

## **About Your Dog**

Breed/Type: \_\_\_\_\_ Birth date: \_\_\_\_\_ Sex: \_\_\_\_\_  
How long have you known your dog? \_\_\_\_\_  
Where did you get your dog? \_\_\_\_\_  
Is your dog older than 6 months? If yes, approximate date of spay/neuter: \_\_\_\_\_  
Medications (please include name & time given): \_\_\_\_\_  
Other surgeries/dates: \_\_\_\_\_  
List Allergies (food and environmental): \_\_\_\_\_  
Date & Purpose of last vet visit (excluding immunizations): \_\_\_\_\_

**Regarding immunizations – Please provide this information in the form of documentation from your veterinarian. Fax to 541-732-1996 or hand carry the document in – we can copy it here.**

How long has your dog been on monthly heart worm? \_\_\_\_\_

Which brand? \_\_\_\_\_

How long has your dog been on monthly flea control? \_\_\_\_\_

Which brand? \_\_\_\_\_

Is your dog currently in good health?      Yes    No

Please tell us about any health issues that would be important to us at The Dog Haus (examples: seizures, hip problems, poor vision or hearing): \_\_\_\_\_

Would you consider your dog non-aggressive and safe to be around other dogs or a similar size and energy level, as well as humans?      Yes    No

Is your dog currently free from communicable disease, to the best of your knowledge?

Yes    No

How did you hear about us? \_\_\_\_\_

**Please mark the following as appropriate. If you have a comment, write it off the side. Remember, we don use your responses to exclude your dog – we use them to help us understand and know your dog better.**

- |   |      |    |
|---|------|----|
| 1. Problems controlling bowels/bladder indoors? | Yes  | No |
| 2. Frightened by any little noise?              | Yes` | No |
| 3. Loves to be brushed?                         | Yes  | No |
| 4. Eats poop?                                   | Yes  | No |
| 5. Loves children?                              | Yes  | No |
| 6. Growls often?                                | Yes  | No |
| 7. Bites on occasion?                           | Yes  | No |
| 8. Snaps, but never bites?                      | Yes  | No |
| 9. Guards food?                                 | Yes  | No |
| 10. Loves to escape from the fence?             | Yes  | No |
| 11. Obeys basic commands well?                  | Yes  | No |
| 12. Guards kennels?                             | Yes  | No |
| 13. Guards toys?                                | Yes  | No |

## **Your Preferences**

**Feeding:** We prefer you to bring your own food. A sudden change in diet may cause GI upset.  
Please tell us how much, if at all, your dog eats at the following time:

**Morning -**

**Mid-day -**

**Evening -**

Is your dog allowed to have treats? (We will give only a small piece of a treat at a time)

Yes    No

If there is anything else we need to know, please list here:

**The information provided on these 3 pages is true to the best of my knowledge.**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Relationship to Dog:** \_\_\_\_\_

**Owner's Printed Name:** \_\_\_\_\_



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## Authorization, Waiver, & Liability Release

**This is a contract between The Dog Haus (the “facility”) and the pet owner(s),  
who’s signature(s) appear below:**

1. I agree to pay the rate agreed upon no later than the day my dog is checked out to the facility.
2. I understand that my dog will be playing in open areas with other dogs. I understand that although each playgroup will be supervised and great care taken to endure that the dogs do not harm one another, the possibility does exist for injury, loss, or damage.
3. I release and hold harmless The Dog Haus, its employees, and groomer from and with respect to any and all injuries, losses, or damages relating to persons and/or my dogs while in the care of the facility, as long as the facility provided reasonable care and precautions and is not found to be negligent in their handling of my dog.
4. I understand and agree that any problem that develops with my dog will be treated in a manner deemed appropriate by the staff of the facility at their sole discretion. I further agree to assume all responsibility for any and all expenses involved.
5. I understand and agree that the facility and their staff will not be held liable for any problems that develop, provided reasonable care, and precautions are followed during my dog’s attendance and participation in daycare or boarding at the facility.
6. I understand and agree when admitting my dog to the facility, that although the staff performed their own evaluation of my dog, the staff is relying on my representation that my dog is in good health and has not harmed or shown aggression or threatening behavior toward any person or any other dog.
7. I understand that I am solely responsible for any harm caused to any other dog or human by my dog while my dog is in attendance at the facility, day or night.
8. I understand that the facility has the right to dismiss me and/or my dog as a customer at their discretion. I further understand that no refunds will be given.
9. I authorize the facility, at its sole discretion, to arrange medical treatment for my dog in the event my dog is injured or becomes ill while in the care of the facility. I further authorize my veterinarian to release all medical records to the facility.

**I, the undersigned, have read this authorization, waiver, and release, have had an opportunity to have all my questions answered and agree to the above.**

Date \_\_\_\_\_ Signature \_\_\_\_\_

Dog’s Name \_\_\_\_\_ Printed Name \_\_\_\_\_



## Rules, Regulations, and Miscellaneous Information

### Age

- Dogs should be 3 months old before attending daycare. If you have a puppy that is younger than 3 months, give us a call. We will make every attempt to accommodate you as long as we are able to protect your puppy's health. We recommend you discuss this with your vet.
- Puppies must be spayed or neutered between their 6<sup>th</sup> and 7<sup>th</sup> month of life in order to attend daycare at The Dog Haus.

### Screening

- Most dogs must be pre-screened by a staff member prior to day or night care at The Dog Haus.
- Not all dogs will be a good fit for daycare. It doesn't mean they're bad dogs – we simply must be sure we've got compatible groups.

**Kindly inform us, prior to screening, of any aggressive tendencies your dog may have.**

### Prevention

- Dogs must be up-to date on all vaccines prior to attending daycare. **Rabies, Bordetella, and DHLPP** are the required shots.
- We recommend that your dog remain on monthly heartworm and flea control while receiving care at The Dog Haus.
- While we do our best to keep your dog safe at all times, accidents do happen. Play can occasionally escalate, a scratch may occur by a toe nail or a tooth, and bites happen. If an injury is deemed to be serious, you will be notified as soon as possible and immediate action will be taken as required.
- Dogs, while fully vaccinated, may still become ill while attending daycare. Certain illnesses can be transmitted from one dog to another despite current immunization status. Please ask your vet for more information.

## **Reservations**

- Daycare Reservations are required on weekdays.
- Holiday overnight reservations are truly necessary due to high demand. Preference will always be given to daycare clients.
- We understand that plans change. Please, if you must cancel an overnight reservation, let us know in the 48 hour cancellation notice so we may offer your reservation to another client.

## **Daycare Pick Up and Drop Off**

- If you will be unable to pick up your dog on time, kindly notify us so that we may make arrangements to wait for you or to accommodate your dog for overnight. Please note that we cannot allow pick-ups after 6:30 PM. It disrupts the other dogs that are settling for the evening.
- We do not, currently, charge for late-pick-ups. However, if we have to wait for you repeatedly for a late pick up, we will have to begin charging to cover our expenses.

## **Miscellaneous**

- If there is any doubt regarding a decision that needs to be made regarding the care of your dog and we cannot reach you as an emergency contact, we will always choose in the best interest of your dog.
- Our goal is to be sure your dog is challenged mentally each day; tail waggin happy all day and ready to relax with you at the end of the day.
- Please return the below signed portion with your other paper work.

**I, the undersigned, have read over the rules and regulations and have been provided the opportunity to have all my questions answered. I understand these rules and regulations and agree to comply by them. I further understand that it is my responsibility to inform anyone who will be assuming responsibility for my pet, including drip off and pick up, of the above rules and regulations.**

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Printed Name:** \_\_\_\_\_ **Pet(s):** \_\_\_\_\_





## Authorization for Pick-Up & Drop-Off

Name of Pet(s): \_\_\_\_\_ Owner(s): \_\_\_\_\_

The following people are authorized to drop off or pick up my dog(s) at any time:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

**I understand and will inform the above listed parties that identification may be required for verification purposes at the time of pick-up. If someone tries to pick up your dog and their name is not on this list, he/she will not be able to do so.**

**I further understand that it is my responsibility to update this list as necessary and to inform those I have listed above of the rules and regulations at The Dog Haus.**

**I will be responsible for any fees incurred by the above parties.**

Owner's Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Dog(s) Name: \_\_\_\_\_

Date Signed: \_\_\_\_\_